



TO OUR EARLY MORNING OR LATE EVENING SERVICE CUSTOMERS

1. WRITE YOUR VEHICLE'S CONCERNS ON THIS PAGE.
2. BE SURE TO LEAVE A PHONE NUMBER WHERE YOU CAN BE REACHED.
- 3. LEAVE THIS PAGE ON THE DASHBOARD OF YOUR CAR.**
4. LOCK YOUR CAR.
- 5. DROP YOUR KEYS IN THE DROP BOX TO THE LEFT OF THE FRONT DOOR.**

NAME: _____ E-MAIL: _____

ADDRESS: _____ CITY: _____ ZIP: _____

PRIMARY PHONE: _____ SECONDARY PHONE: _____

VIN: _____ LICENSE PLATE _____

YEAR: _____ MAKE & MODEL: _____ MILEAGE: _____

HOW DID YOU HEAR OF US _____

CHECK BOX FOR ANY SERVICES NEEDED

- Adjust Headlights
- Brakes Front Rear
- Change Oil & Filter
- Change Transmission Fluid
- Check AC/Heating Systems

- Check Exhaust System
- Flush Radiator/Add Antifreeze
- Inspection
- _____ Mile Service
- _____ Other

OTHER WORK:

PLEASE READ CAREFULLY AND CHECK ONE OF THE STATEMENTS BELOW:

- _____ I REQUEST A VERBAL _____ OR A WRITTEN _____ ESTIMATE.
 - _____ I DO NOT REQUEST A WRITTEN ESTIMATE.
 - _____ I DO NOT REQUEST A WRITTEN ESTIMATE AS LONG AS THE REPAIR COSTS DO NOT EXCEED \$ _____.
- THE SHOP MAY NOT EXCEED THIS AMOUNT WITHOUT MY WRITTEN OR VERBAL APPROVAL.

I hereby authorize the above repair work to be done along with the necessary material, and hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereto. Shop is not responsible for unavailability of parts or delays in parts shipments beyond shop's control nor for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond our control. I understand because of the EARLY BIRD SERVICE, I will be contacted after my car has been inspected and I will be contacted with an estimate by phone.

ARBITRATION: You and we agree to submit any dispute arising under this agreement, with the exception of disputes alleging criminal or statutory violations, to binding arbitration in accordance with the Rules of the Better Business Bureau (Binding). A volunteer BBB arbitrator will render a decision that the arbitrator considers to be fair; in doing so, the arbitrator is not required to apply legal principles. The arbitrator's decision will be final and binding on both you and us, and judgment on the decision may be entered in any court having jurisdiction. All administrative fees for the arbitration will be paid by the business. Further information about BBB arbitration may be obtained by call the BBB of Central Alabama & the Wiregrass at 205-933-2999. This agreement affects important legal rights: Neither of us will be able to go to court for disputes that must be arbitrated. NEITHER OF US WILL BE COMMITTED BY THE TERMS OF THIS AGREEMENT TO ARBITRATE UNLESS YOU SIGN BELOW, IN WHICH EVENT WE WILL BOTH BE COMMITTED.

Accepted: _____ Date: _____

You will be called and given an estimate before any additional work is performed unless otherwise arranged.

Do you want your vehicle's old parts? YES NO

08/2020